

Welcome to the IN MOBILITY Newsletter

We are delighted to welcome you to the 3rd edition of the **IN MOBILITY** newsletter – the Interreg Europe project dedicated to improving transport inclusion and accessibility for vulnerable groups across European regions.

Our partnership brings together public authorities, regional agencies and mobility experts who work together to make sustainable and inclusive mobility a reality for everyone.

In this first issue, we invite you to discover what the project is about, meet our partners, and learn more about how we are tackling mobility poverty through knowledge exchange and innovative local policies.

Stay connected with us as we continue to share updates, stories, and lessons learned from across Europe.

IN MOBILITY in Mytilene: Making mobility more inclusive

REGIONAL DEVELOPMENT FUND OF NORTH AEGEAN

On 23-24 September 2026, IN MOBILITY partners met in Mytilene, Greece, for the third Peer Review and Study Visit, focusing on social inclusion and mobility for vulnerable groups. Through good practice exchanges, expert discussions and local site visits, partners explored practical solutions such as demand-responsive transport, accessible public transport, taxi and voluntary transport services, bike-sharing and measures supporting older people and persons with disabilities.

The meeting also marked an important step from exchanging European experience to identifying solutions that can be adapted and integrated into local mobility policies, helping cities and regions build more accessible and needs-based transport systems.

KURZEMES PLĀNOŠANAS REĢIONS

From local needs to better public transport in Ziemupe

IN MOBILITY helped give new momentum to a longstanding mobility challenge in Ziemupe, Latvia, where residents had been seeking better public transport connections for several years. During the project's Study Visit in January 2026, the community's needs and the difficulties in adapting existing services were brought into a wider European discussion on rural and inclusive mobility. This international exchange strengthened the case for action and supported renewed dialogue with the responsible national authorities. As a result, the proposed changes were approved in July 2026 and introduced from 1 August, including revised schedules and new Saturday connections between Ziemupe and Liepāja. The example showshow European cooperation can help turn local mobility needs into concrete improvements in access to public transport.



IN MOBILITY Video

For an overview of the project, we invite you to watch the IN MOBILITY presentation video.

Watch the video

On-demand taxi services for elderly and disabled residents

REGIONAL DEVELOPMENT FUND OF NORTH AEGEAN

In the North Aegean islands (Greece), free chartered taxi services provide on-demand transport for elderly people and persons with disabilities,helping them reach hospitals for regular appointments and supporting students with disabilities in travelling safely to special education schools. Managed through a dedicated telephone service, the system responds directly to individual mobility needs and removes important barriers to healthcare and education. By offering accessible and reliable transport, the practice strengthens independence, improves quality of life and ensures that vulnerable residents can reach essential services when they need them.

Voluntary transport: supporting independent mobility in Amsterdam (Netherlands)

Amsterdam's voluntary transport initiatives provide accessible, neighborhood-level mobility for elderly and less mobile residents, helping them make everyday trips for shopping,appointments or social activities. Launched in 2016 in Amsterdam Noord, the approach has expanded to 17 initiatives across the city by 2026, with substantial financial support from the City of Amsterdam. By focusing on short, locally organised journeys, the service helps residents remain independent and socially connected while contributing to the city's vision of caring neighborhoods where people support one another.

Tope Riejn: making adapted bicycles easier to access

In Bruges (Belgium),Tope Riejn improves access to adapted bicycles for people with disabilities by bringing previously scattered lending points together on a single digital platform.Through the G-fiets platform,residents and visitors can easily see what types of adapted bicycles are available, where they can be borrowed and at What cost. By making better use of existing bicycles owned by care organisations, the initiative increases visibility, accessibility and availability without creating an entirely new system. The practice helps remove barriers to active mobility and supports greater independence and social participation for people with disabilities.

Free public transport for students and pensioners in Alba Iulia

Alba Iulia (Romania) provides free local public transport for students and pensioners, removing cost barriers for two groups with significant everyday mobility needs.The measure supports easier access to schools, healthcare, public services and other essential destinations,while encouraging greater use of collective transport. In 2025, the city recorded around 2.700 monthly student gratuities and 7.200 monthly pensioner gratuities, showing sustaine duptake throughout the year. By combining social inclusion with sustainable mobility, the practice helps ensure that access to the city does not depend on a person's age or financial situation.

Barrier-free intersections and safer public space in Chernivtsi

In Chernivtsi (Ukraine), a demonstration project transformed a key city-centre intersection to make everyday mobility safer, more accessible and more comfortable for pedestrians and public transport users. The intervention introduced raised crossings, tactile paving, barrier-free access to public transport stops, traffic-calming measures, improved lighting and greener publicspace. By redesigning the area around people rather than cars, the project improved walkability, access to public transport and safety for students, residents and visitors. As a pilot, it also provides a replicable model for inclusive street design that can be applied in other parts of the city.

KURZEMES PLĀNOŠANAS REĢIONS

Fare concessions for more inclusive public transport in Liepāja

Liepāja's (Latvia) public transport fare concession scheme helps make everyday mobility more affordable and accessible for residents with different social and mobility needs.Through a tiered system of free travel and discounted fares,the city supports groups including persons with disabilities, school children, students, elderly residents and low-income households. Personalised e-ticketing ensures clear and controlled access to these benefits. By reducing the financial barrier to travel, the scheme improves access to education, healthcare, employment and other essential services while strengthening social inclusion and equal opportunities in urban mobility.

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